



## Ready-Set Programs

### And now, system configuration made simple with Turn-O-Matic's Ready-Set program!

Turn-O-Matic systems are available in, **Ready-Set** packs for **Direct 90** (hard wired and wireless push button versions), **Select 900** and **Signal 900** systems.

- START packs, complete with necessary transformers and prepared wiring for plug and play
- PLUS packs, available for plug-in expansion for additional indicators and serving points
- Application Guides, with simple, clear illustrations for choosing the START and PLUS packs to best suit your customer serving situation
- User Manuals included with every START and PLUS pack, with step-by-step pictorial guides, for quick and easy system set-up and operation

## Shopping Baskets



Get a handle on increasing sales by providing convenience for your customers and profits for you with durable light-weight shopping baskets. As customers shop through your store, they may be inclined to purchase additional items if shopping baskets are within easy access to speciality departments and store entrances.

- Advertise the store chain
- Stimulate impulse buying
- Speed checkout
- Save floor space
- 1.4 lbs each
- 17" L x 12" W x 8" D
- Stock colors are available in red, blue, green and gray
- Custom colors available with a minimum order



**One source for branding, tracking and securing**

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## TURN-O-MATIC® Take-A-Number Systems



It is not always possible to serve all of your customers as quickly as you would like. A Turn-O-Matic system allows your customers to wait in relaxed comfort without having to worry about missing their turn. You can give your customers more personalized service with a Turn-O-Matic system and provide a hassle free environment for your employees too.

Turn-O-Matic systems are being used in practically all countries for use in a wide range of commercial and institutional enterprises. Turn-O-Matic Systems have been installed in supermarkets, retail stores, speciality shops, post offices, tourist information centers, travel bureaus, banks, hair care salons, insurance companies, trade fairs, ticket sales offices, embassies, restaurants, driving schools, and utility companies.

Turn-O-Matic's economical cost, flexibility, and ease of use make it the system of choice for improving customer service quality.

Customers take a ticket to reserve their turn for service and then they are free to continue shopping. They have "peace of mind", knowing that they are included in an organized serving process. This improves their waiting experience and makes their waiting time more productive.

- Most economical and widely used customer service system in the world
- Provides fair, organized, efficient customer service
- Stimulates impulse purchases
- Enhances the customer's perception of quality
- Assures customers their turn for service without needing to defend their place in a line
- Increases employee productivity by removing customer serving-order issues and stress

## Indicators



Standard Model



Deluxe Model



3-Digit Deluxe Model

### Take-A-Number Indicators Feature:

- 150° wide viewing angle, horizontally and vertically
- Beeper and blinking digits announce number change
- Matched brightness LEDs for even display enhances readability
- Simple 2-wire data linking of indicators for multiple display applications
- Safe, low-voltage (12VAC) power supply
- "Now Serving" decals in 12 languages

### Standard Model (Indicator IL902)

- 2-digit display from 00 to 99
- High quality, long life red LEDs in dot matrix italicized layout (35 LEDs per digit)
- Digit size 75 mm W x 125 mm H (2.99" x 4.9")
- White ABS housing

### Deluxe 2-Digit Model (Indicator IS902)

- 2-digit display from 00 to 99
- High quality, long life red LEDs in bold italicized segment layout (7 segments per digit)
- Digit size 80 mm W x 130 mm H (3.12" x 5.07")
- ABS plastic housing available in several colors
- System compatible with Standard Model for simple plug-in upgrades

### 3-Digit Deluxe Model (Indicator IS903)

- 3-digit display from 000 to 999
- High quality, long life red LEDs in bold italicized segment layout (7 segments per digit)
- Digit size 80 mm W x 130 mm H (3.12" x 5.07")
- ABS plastic housing available in several colors
- System compatible with Standard and Deluxe 2-Digit Models for simple plug-in upgrades

## Ticket Dispensers and Entry Devices

### Ticket Dispensers and Tickets

Ticket Dispensers can be mounted to existing fixtures or on a counter or floor stand.

#### D80 Dispenser

- Rugged, original dispenser
- Large T80 tickets, 3,000 per roll

#### D90 Dispenser

- Smaller T90 tickets, 4,000 per roll
- Optional electronic D90E for Signal 900 and Info 900 Systems



Complete your Turn-O-Matic system with configurations and 'entry devices' to suit your application's situation.

#### Direct 80/90, Over the Counter Service

The simplest, most economical system for all types of sequential (first come-first served) serving situations. The indicator's sequential number changes by using hardwired push buttons or wireless RF transmitters.

- Fast forward number advance in multiples of ten
- Step indicator display backward -1 for system number adjustment
- Supports up to 15 service points and can direct customers to calling service point

#### Select 900, Order or Service Pick-up

Practical configuration for situations where customers are called when their order or service is ready, such as pharmacies, restaurants, service centers.

- Selected number is displayed on the indicator by using a C900S "entry device"
- Number being served is also displayed on the C900S
- Supports up to 15 service points

#### Signal 900, Search for Service

Ideal for sequential (first come-first served) situations where floating personnel service points are needed. Customers announce their need for service when they take a ticket. The system's Alert Signal lamps (placed where best seen by staff) light up when there are customers waiting and flash an alert when more staff help is needed to handle peak customer loads.

- Customer tickets are registered in the system via the D90E electronic dispenser
- Alert Signal lamps light up when customers are waiting
- Alert Signal lamps blink when more help is needed
- Number being served is displayed on the C900S, as well as the number of customers waiting
- Supports up to 15 service points, optionally using the C900M 'large + keyboard' controller

#### Info 900, Serving Statistics

Includes all of the Signal 900 system benefits plus information views to show what is happening 'live' on the system and daily, weekly or monthly statistical views of serving transactions. Statistical information includes number of customers served, waiting time and serving time in data table, bar graph and pie chart views.

- Customer tickets are stored in the system with date and times via the D90E electronic dispenser and C900S-PC master controller.
- System activity can be viewed 'live' on a PC with the Turn-O-View Windows™ software
- Over 8000 serving transactions can be stored on the C900S-PC
- Supports up to 15 service points, optionally using the C900M 'large + keyboard' controller